

*Post-usability evaluation questionnaire*

1. How would you rate your overall reactions to *health IT*?

- a. Terrible                    0   1   2   3   4   5   6   7   8   9   Wonderful
- b. Difficult                    0   1   2   3   4   5   6   7   8   9   Easy
- c. Frustrating                0   1   2   3   4   5   6   7   8   9   Satisfying
- d. Inadequate power        0   1   2   3   4   5   6   7   8   9   Adequate power
- e. Dull                         0   1   2   3   4   5   6   7   8   9   Stimulating
- f. Rigid                        0   1   2   3   4   5   6   7   8   9   Flexible

- 2. Characters on screen                    Hard to read            0   1   2   3   4   5   6   7   8   9   Easy to read
- 3. Highlighting on the screen simplifies task.            Not at all                0   1   2   3   4   5   6   7   8   9   Very much
- 4. Organization of information on screen            Confusing                0   1   2   3   4   5   6   7   8   9   Very clear
- 5. Sequence of screens                    Confusing                0   1   2   3   4   5   6   7   8   9   Very clear
- 6. Use of terminology throughout *health IT*            Inconsistent             0   1   2   3   4   5   6   7   8   9   Consistent
- 7. Computer terminology is related to the task you are doing.            Never                     0   1   2   3   4   5   6   7   8   9   Always
- 8. Messages on screen which prompt user for input            Confusing                0   1   2   3   4   5   6   7   8   9   Clear
- 9. Computer keeps you informed about what it is doing.            Never                     0   1   2   3   4   5   6   7   8   9   Always
- 10. Error messages                        Unhelpful                0   1   2   3   4   5   6   7   8   9   Helpful
- 11. Exploring new features by trial and error            Difficult                  0   1   2   3   4   5   6   7   8   9   Easy
- 12. Remembering names and use of commands            Difficult                  0   1   2   3   4   5   6   7   8   9   Easy
- 13. Tasks can be performed in a straightforward manner.            Never                     0   1   2   3   4   5   6   7   8   9   Always
- 14. Help messages on the screen            Unhelpful                0   1   2   3   4   5   6   7   8   9   Clear
- 15. System speed                         Too slow                  0   1   2   3   4   5   6   7   8   9   Fast enough
- 16. Correcting your mistakes                Difficult                  0   1   2   3   4   5   6   7   8   9   Easy
- 17. Experienced and inexperienced users' needs taken into consideration.            Never                     0   1   2   3   4   5   6   7   8   9   Always

Based on your experience, please indicate whether the following statements about *health IT* are true.

	Never			It varies			Always
	1	2	3	4	5	6	7
18. <i>Health IT</i> is reliable – it does its job consistently.							
19. <i>Health IT</i> is easy to use.							
20. <i>Health IT</i> gives me the information I need to perform my job better.							
21. Overall, I am satisfied with <i>health IT</i> .							

22. What is the one thing you like most about *health IT*?

23. If there is one thing you could change about *health IT* to make it better, what would it be?

24. Please feel free to add any comments regarding the *health IT*.