Carayon P, Karsh B-T, Cartmill RS, et al. How to Conduct a Risk Assessment. (Prepared by the Center for Quality and Productivity Improvement, University of Wisconsin - Madison, under Contract No. HHSA 290-2008-10036C). Rockville, MD: Agency for Healthcare Research and Quality. 2010.

## How to Conduct a Risk Assessment

Risk assessments can be conducted in a number of ways. Certain common methods, such as failure mode and effects analysis, can be time consuming. By following the steps below, through a group process or by interviewing individuals, one can identify issues that should be addressed prior to implementing your health IT system.

Once the "ground rules" of conducting a risk assessment are met, the leader of the risk assessment being conducted should:

- 1. Gather all potential issues and system breakdowns (vulnerabilities), both electronic and person-based, through brainstorming in an interview or with a group.
- 2. Identify duplicate vulnerabilities.
- 3. Determine the source or cause of each vulnerability.
- 4. Prioritize the vulnerabilities based on your organization's goals or concerns or prioritize using a scheme such as that used in failure mode and effects analysis.
- 5. Develop a means of solving or addressing the vulnerabilities. This can be accomplished through one or more of the following.
  - a. Redesigning or refining workflows.
  - b. Redesigning the software.
  - c. Including findings in your health IT training program.
- 6. Monitor for the vulnerabilities postimplementation and make any necessary changes.