Triage Prenatal Patient Safety Survey

Lehigh Valley Hospital; Allentown, Pennsylvania

This is a questionnaire designed to be completed by physicians and clinical staff in a hospital. The tool includes questions to assess usability and attitudes regarding of electronic health records/electronic medical records.

Triage Prenatal Patient Safety Survey

Please answer the following questions by CIRCLING the number corresponding to your feeling:	Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly
1. The information that I need from office records is accessible.	1	2	3	4	5
2. The information in office records is complete and current.	1	2	3	4	5
3. Errors are made with the potential to harm patients because office records are inaccessible.	1	2	3	4	5
4. Errors are made with the potential to harm patients because office records are incomplete or out-dated.	1	2	3	4	5
5. I would feel safe being treated here as a patient.	1	2	3	4	5
6. Lack of current information from office records causes delays.	1	2	3	4	5
7. It is easier to order diagnostic and laboratory tests in Triage than get test results from office records.	1	2	3	4	5

Please answer the following question by placing a check mark in the row corresponding to your practice pattern (choose only one):	Place check mark in this column.	Next Question
8. Where do you obtain MOST of the historical data for a patient presenting to Triage?		
CPO Prenatal Record Printout		Please GO TO question 9.
CPO-CPN Interfaced Data		Please SKIP to question 10.
Patient Interview		Please SKIP to question 11.
Other (e.g. faxed office records, second system such as Last Word). Please specify:		STOP HERE.

Please continue on back.

If you obtain MOST of the historical data for a patient presenting to Triage using CPO prenatal record printouts, please answer the following questions by CIRCLING the number corresponding to your feeling:	Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly
9a. The paper CPO record is easy to use to review the patient's prenatal records.	1	2	3	4	5
9b. The patient's prenatal history is complete and accurate in the paper CPO printout.	1	2	3	4	5
9c. There is no need to look at prenatal history in the interfaced CPO-CPN record because the same information is included in the paper record.	1	2	3	4	5
9d. I do not know where to find the prenatal history in CPN.	1	2	3	4	5

If you obtain MOST of the historical data for a patient presenting to Triage using CPO-CPN interfaced data, please answer the following questions by CIRCLING the number corresponding to your feeling:	Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly
10a. CPN is easy to use to review the patient's prenatal history.	1	2	3	4	5
10b. The patient's prenatal history is complete and accurate in CPN.	1	2	3	4	5
10c. There is no need to look at the paper records since all the relevant CPO data is in CPN.	1	2	3	4	5

If you obtain MOST of the historical data for a patient presenting to Triage using patient interviews, please answer the following questions by CIRCLING the number corresponding to your feeling:	Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly
11a. I trust the patient's input regarding their history more than any record system.	1	2	3	4	5
11b. It is faster and easier to get the relevant information from the patient than to look through the system records.	1	2	3	4	5
11c. I do not know where to find the prenatal history in CPN.	1	2	3	4	5
11d. I do not know where to find the prenatal history in paper records.	1	2	3	4	5
11e. The information from the patient is more complete than in the records.	1	2	3	4	5

Date: _____   User ID: _____