## Oklahoma User Survey

Tahlequah City Hospital, Tahlequah OK

This is a questionnaire designed to be completed by physicians, administrators, and IT staff in an ambulatory setting. The tool includes questions to assess the usability of electronic health records.

# User Survey

This survey is being done by a community health coalition.  The purpose is to help users of healthcare information systems to have easier access to the information they need to do their job.  We are not asking for names or any personal information.  Please answer these questions as they apply to your patient health information system you currently use.  Your answers to these questions will be very helpful to work on improving access to the information you need.

**Response Definition: P=Poor   F=Fair   G=Good   VG=Very Good   E=Excellent   NA=Not Applicable**

|  | P | F | G | VG | E | NA |
|---|---|---|---|---|---|---|
| 1. I can find patient immunization/shot records easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 2. I can find patient smoking/non-smoking status easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 3. I can find screening test results easily; such as mammography, pap smear, prostate, and colon screening. | ○ | ○ | ○ | ○ | ○ | ○ |
| 4. I can find blood pressure results easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 5. I can compare blood pressure results over time easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 6. I can find blood sugar (glucose levels) results easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 7. I can compare blood sugar results (glucose levels) over time easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 8. I feel confident that the patient healthcare information in my facility is kept private and confidential. | ○ | ○ | ○ | ○ | ○ | ○ |
| 9. I feel that the patient healthcare system is set up in such a way as to protect the security and safety of the information. | ○ | ○ | ○ | ○ | ○ | ○ |
| 10. I can easily find complete patient information, including diagnostic tests results and outside referral information needed to take care of the patient for this visit. | ○ | ○ | ○ | ○ | ○ | ○ |
| 11. The system is set up in such a way as to help me save time as I find the patient information I need. | ○ | ○ | ○ | ○ | ○ | ○ |
| 12. I can use my current patient health information system to prevent duplicate lab or diagnostic test from being done unnecessarily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 13. I can use my current patient health information system to prevent medication errors. | ○ | ○ | ○ | ○ | ○ | ○ |
| 14. I can find patient allergies and/or reactions easily. | ○ | ○ | ○ | ○ | ○ | ○ |
| 15. I can easily find referral information concerning the patient. | ○ | ○ | ○ | ○ | ○ | ○ |
| 16. The use of my current patient health information system assists me to feel less stressed and more effective and fulfilled in my daily job activities. | ○ | ○ | ○ | ○ | ○ | ○ |
| 17. I can easily find information about my patient's mental health status and/or history. | ○ | ○ | ○ | ○ | ○ | ○ |

**Response Definition: MR=Medical Records   FB=Financial/Billing   CS=Clerical/Support   DC=Direct Care   AS=Admission Staff IT=IT/Systems   PH=Physicians   OT=Other**

|  | MR | FB | CS | DC | AS | IT | PH | OT |
|---|---|---|---|---|---|---|---|---|
| 18. What department category best describes your job role? | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |

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