

IQ Health Survey for Clinicians

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This is a questionnaire designed to be completed by nurses and physicians in an ambulatory setting. The tool includes questions to assess user's perceptions of personal health records and secure messaging.

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In the next few weeks, MU Health Care will implement an Internet service (IQ Health) that will enable patients to have secure email messaging with their physicians and view selected parts of their medical records.

This survey asks about your perceptions about the potential advantages, disadvantages, and any concerns you might have about expanding patients' opportunity to view selected portions of their medical records and to communicate with you through secure messaging.

All responses are voluntary, anonymous, and will be kept strictly confidential.

1. What is your clinical role? (circle one)	Staff physician	Resident physician	Nurse		
2. In a typical month, approximately how many emails do you receive from your patients concerning their health care? (circle one)	None	1-5	6-20	21-40	> 41
3. What is your practice location? (circle one)	IM Fairview	FCM Woodrail	IM Woodrail		
4. Regarding the future use of secure messaging to communicate with your patients, please indicate the extent you either agree or disagree with the following statements. (Check one response per item)					
Increased electronic communications with my patients will:	Strongly disagree	Disagree	Neither disagree or agree	Agree	Strongly agree
a. Increase my workload					
b. Decrease the number of phone calls					
c. Improve the timeliness of communication with patients					
d. Decrease patient satisfaction					
e. Decrease the frequency of patient visits					
f. Improve the quality of care					
g. Improve patients' ability to comply with prescribed treatment					
h. Negatively affect my clinical income					
i. Increase my professional satisfaction					
j. Improve my patient care decisions					
k. Improve patients' decision making regarding their care					

5. Regarding MU Healthcare’s plans to enroll patients in IQ Health, which provides secure messaging and ability to view parts of the medical record, please indicate the extent to which you disagree or agree with the following statements. (Check one response per item)

	Strongly disagree	Disagree	Neither disagree or agree	Agree	Strongly agree
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a. Few of my patients will be interested in using secure messaging to communicate with me.

b. My colleagues will support this effort to increase electronic communication between patients and their providers.

c. I will actively encourage my patients currently communicating with me by email to change to the secure messaging provided by IQ-Health.

d. If my patients ask about enrolling in IQ-Health, I will encourage them to do so.

e. It would be helpful to have a nurse assist me with timely response.

f. Allowing patients to view portions of their medical records will generate additional work.

6. Given the choice, would you implement a secure messaging system between patients and their providers? (Circle one)

Yes

No

7. Given the choice, would you allow patients to view selected parts of their medical records online? (Circle one)

Yes

No

8. Comments or concerns about implementing IQ Health: