Health Information Technology Survey for Physicians, Physician Assistants, and Nurse Practitioners

Chadron Community Hospital and Health Services, Chadron NE

This is a questionnaire designed to be completed by nurses and physicians in ambulatory and inpatient settings. The tool includes questions to assess user's perceptions of health information exchange.

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Health Information Technology Survey for Physicians, Physician Assistants and Nurse Practitioners

Thank you for agreeing to take part in this survey of physicians, physician assistants and nurse practitioners’ experiences with health information technology improvements at this hospital or clinic. We are conducting this survey in partnership with the University of Nebraska Public Policy Center as part of an academic research project. Because this survey is part of a research project, you should read a Web page with important information about the benefits and risks of participating in the study and about how the Public Policy Center will protect the confidentiality of the information you give them. By filling out and returning the “Health Information Technology Survey,” you are consenting to participate in the study described on the Web page. The Web page with the study information is available at http://ppc.unl.edu/HIT-provider.html.
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1. Are you a physician, physician assistant, or nurse practitioner?
   - [ ] Physician
   - [ ] Physician Assistant
   - [ ] Nurse Practitioner

2. At which of the below hospitals or clinics do you practice the most hours each week?
   - [ ] Box Butte General Hospital, Alliance
   - [ ] Chadron Community Hospital, Chadron
   - [ ] Gordon Memorial Hospital, Gordon
   - [ ] Memorial Health Center, Sidney
   - [ ] Morrill County Community Hospital, Bridgeport
   - [ ] Regional West Medical Center, Scottsbluff
   - [ ] Kimball Health Services, Kimball
   - [ ] Garden County Health Services, Oshkosh
   - [ ] Perkins County Health Services, Grant
   - [ ] Panhandle Community Services, Gering
   - [ ] Panhandle Mental Health Center, Scottsbluff

3. What is your status at the hospital or clinic at which you practice the most hours each week?
   - [ ] Local provider
   - [ ] Locum tenens physician
   - [ ] Specialty clinic provider
4. Thinking about your experience at the hospital/clinic where you practice the most hours each week, please rate your level of agreement with the following statements:

Please check the box corresponding to your choice. Please choose from the scale “Strongly Agree, “Agree,” “Neutral,” “Disagree,” “Strongly Disagree.”

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
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</thead>
<tbody>
<tr>
<td>a) I am able to access my patients’ discharge instructions when they have an in-patient stay at another Western Nebraska referral hospital.</td>
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<td>b) I have immediate access to test results when my patients are treated at other Western Nebraska hospitals or clinics.</td>
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<tr>
<td>c) When specialists from another hospital or clinic have seen my patients, I am able to get immediate information about their visit.</td>
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<td>d) When I provide primary care for patients with acute conditions, I can easily access treatment plans, lab tests, and other information about their most recent visit to other providers.</td>
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<td>e) I have the ability to see whether my patients have filled my pharmacy prescriptions.</td>
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<td>f) I often meet with patients without having lab and test results I need from other providers.</td>
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<td>g) When my Western Nebraska patients are unable to communicate their medical histories, I am able to easily find their histories from their most recent visits to another clinic or hospital.</td>
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<td>h) When seeing my patients at this hospital, I am able to get the information needed to give optimal care to my patients.</td>
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<td>i) When seeing my patients at this hospital, I wish I had access to the information other providers have about my patients.</td>
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5. Thinking about your experience at the hospital/clinic where you practice the most hours each week, **how easy** is it for you to use the following? (If you do not use a particular health information product, please mark “Not Applicable.”)

<table>
<thead>
<tr>
<th></th>
<th>Very Easy</th>
<th>Easy</th>
<th>Neutral</th>
<th>Difficult</th>
<th>Very Difficult</th>
<th>Not Applicable</th>
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<tbody>
<tr>
<td>a) X-ray reports</td>
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<td>b) Lab test reports</td>
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<td>c) Computerized provider order entry</td>
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<td>d) e-Prescribing</td>
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<td>e) Electronic medical records provided by this hospital</td>
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<td>f) Regional West Medical Center Portal</td>
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</table>

6. Thinking about your experience at the hospital/clinic where you practice the most hours each week, about how often have you had to order duplicate diagnostic tests on patients, during the past month, because you didn’t have access to their previous test results?

- □ Once a month
- □ Once every two weeks
- □ Once a week
- □ Once a day
- □ More than once a day
7. Thinking about your experience at the hospital/clinic where you practice the most hours each week, please rate your overall level of satisfaction with patient health information that is available.

- [ ] Very Satisfied
- [ ] Satisfied
- [ ] Neutral
- [ ] Dissatisfied
- [ ] Very Dissatisfied

8. When you refer a typical patient to another provider, on average, how much of your time does it take to complete the process?

- [ ] None; I delegate this task to someone else
- [ ] Less than 15 minutes
- [ ] 15 to 30 minutes
- [ ] 30 minutes to an hour
- [ ] One to three hours
- [ ] More than three hours

9. If you have courtesy/consulting privileges at other facilities, how easy is it for you to access patient information?

- [ ] Very easy
- [ ] Easy
- [ ] Difficult
- [ ] Very Difficult

On the blank below please provide us with your PRINTED name (This is optional. It is requested simply so that we can link your survey responses with your usage of health information technology):

__________________________________________________________________________

You have completed this survey. Thank you.