

Date:

Dear (Mr. / Ms.) _____,

**WELCOME to the San Francisco Health Plan Diabetes Telephone Support Project!
We are very excited that you will be participating.**

As we mentioned in our orientation call, due to a large number of participants, we are enrolling SFHP members in the program gradually. You have been scheduled to begin to receive this program in 6 months. Our Coordinator will contact you in 6 months to orient you to this exciting program and to give you more information about the \$25 gift card that you will receive for your participation.

If you have agreed to be interviewed by the research team from the University of California San Francisco (UCSF), please read the following:

Thank you for being willing to share your experiences with the **UCSF** team about how well this program works. They will give you a **gift certificate of \$50** value for the interview before the start of the Diabetes Program. This research interview should take 20-30 minutes to complete over the phone.

If you have any questions about the **SFHP Diabetes program** please call the SFHP at **(415) 615-4522**

If you have any questions about the UCSF project please call them at **415-206-3696**.

Sincerely,

The San Francisco Health Plan