Technical Assistance for Health Information Technology and Health Information Exchange in Medicaid and SCHIP

Understanding EHRs: Common Features and Strategic Approaches for Medicaid/SCHIP

Presented by:

Karen M. Bell – MD, MMS, Director, HIT Adoption

W. David Patterson – PhD, Deputy Chief, Health and Demographics South Carolina Office of Research and Statistics

> Funded by the Agency for Healthcare Research and Quality

Overview

- Welcome Erin M. Grace, MHA, Senior Manager, Health IT, Agency for Healthcare Research and Quality (AHRQ)/National Resource Center
- **Before We Begin** Erin M. Grace, MHA
- Introductions
- Presentations
 - 🗆 EHRs: 2008
 - Presented by Karen M. Bell, MD, MMS, Director, HIT Adoption
 - Electronic Health Records and Health Information Exchange in South Carolina
 - Presented by W. David Patterson, PhD, Deputy Chief, Health and Demographics, South Carolina Office of Research and Statistics
- **Question and Answer** Erin M. Grace, MHA
- **Closing Remarks** Erin M. Grace, MHA

Before we begin...

- Please note all participants were muted as they joined the Webinar.
- If you wish to be un-muted, choose the "raise hand" option to notify the host.
- If you have a question during the presentation, please send your question to all participants through the chat. At the end of the presentation, there will be a question and answer period.
- If you would like a copy of the presentation slides please e-mail <u>nbuchholz@rti.org</u>

Listserv Registration

- Please register for the listserv to receive announcements about program updates
- To register go to <u>http://healthit.ahrq.gov/Medicaid-SCHIP</u>
- Click on "Medicaid-SCHIP Fast Facts" on the left-hand side of the screen
- □ There are two ways to register for the listserv:
 - 1. Click the link "<u>Click here to subscribe to the listserv</u>" which will open a pre-filled e-mail message, enter your name after the text in the body of the message and send.
 - 2. Send an e-mail message to: <u>listserv@list.ahrq.gov</u>. On the subject line, type: **Subscribe**. In the body of the message type: **sub Medicaid-SCHIP-HIT** and **your full name**. For example: sub Medicaid-SCHIP-HIT John Doe. You will receive a message asking you to confirm your intent to sign up.

Technical Assistance for Health Information Technology and Health Information Exchange in Medicaid and SCHIP

EHRs: 2008

Presented by:

Karen M. Bell, MD, MMS Director, HIT Adoption

Funded by the Agency for Healthcare Research and Quality

HIT: A National Vision

Appropriate and immediate access to secure and reliable comprehensive health information by appropriately authorized parties to

- coordinate safer, more effective and timely patient care among providers
- allow clinicians to communicate with and care for patients, wherever they may be
- enable individuals to better manage their own health
- support community health efforts through public health, emergency response, and enhanced research opportunities

HIT Vision: Key Components

- EHRs a record where providers create, import, store, and use comprehensive clinical information for patient care; can include use of "patient portals" to enhance communication; provider controlled
- PHRs a record where individuals create, import, store, and use comprehensive clinical information to support their own health; patient controlled
- Health Information Exchange the electronic movement of health-related data and information among specific providers, patients, and other entities according to agreed upon protocols
- National Health Information Network -- standards and specifications which allow health-related data and information to be shared securely and reliably among any authorized parties and entities

Current State EHR Adoption: US Physicians, 2007

- Range up to 28% using some functions
- 14% with electronic note keeping, lab and med orders, and ability to obtain lab results
- 7% of solo physicians
- 28%, 11 or more physicians in practice
- 3X more prevalent in metropolitan areas

Current State EHR Adoption: Hospitals 2007

- 68% with full or partial adoption
- 11% with fully implemented EHRs
- Size matters: 3% (<50 beds) to 23% (>500 beds)
- Full implementation does not represent physician use (fourth of implemented hospitals report 50% MD use.)

CCHIT Certified EHRs

- Founded in 2005
- Multi-stakeholder public/private partnership with a public process
- Criteria for functionality, security, and interoperability (accepted by Secretary, DHHS)
- First ambulatory EHR products certified 2006
- Currently covers 75 to 80% of installed market
- Over 25% of ambulatory EHRs now in use have been certified
- Ongoing process: new functionalities, new interoperability standards, specialty EHRs, new settings, PHRs, interoperable networks

Charges to AHIC Workgroups

- EHR Workgroup: Make recommendations to the Community on ways to achieve widespread adoption of certified EHRs, minimizing gaps in adoption among providers.
- Consumer Empowerment: Make recommendations to the Community to gain widespread adoption of a personal health record that is easy to use, portable, longitudinal, affordable, and consumer-centered.

Areas of Focus

- Business Case
- Technical Considerations
- Privacy and Security Concerns
- Medical Legal Issues
- Organizational/Cultural Issues (Workflow, Workforce, Public Expectations, etc.)

Business Case: Barriers

- Physician office average cost: \$20,000/user of software, installation, loss of productivity – hardware additional
- Recent findings suggest no financial ROI to physician providers in today's environment
- ROI accrues to payers of health care

Business Case: Enablers

- Certification of products, decreased risk of failed investment
- Stark amendment and anti-kickback relief allowing hospital donations to physicians
- HRSA grants to rural and community-based federally qualified health centers
- Malpractice fee credits
- Selected private and public (CMS demonstration project) insurer incentives based on adoption and effective use of EHR functions, leading to improved performance on specified metrics

Technology: Barriers

- Usability and functionality
- Automation of paper processes
- Lack of interoperability (cost of interfaces with multiple other providers -- labs, hospitals, radiology centers, etc.)
- Updates and enhancements

Technology: Enablers

- Improved data organization; clinical supports; decreased administrative burden; enhanced administrative functions (e-scheduling)
- Harmonized interoperability standards prioritized for key clinical data
- Development of Health Information Exchange organizations
- Quality reporting -- both internal to practice and for added reimbursement

Privacy and Security Concerns

- Control of information and flow
- Consequences of breach (loss of insurance, work, or other forms of discrimination)
- Secondary uses of data
- Genomic and family history affect family members

Privacy and Security: Work in Progress

- Authorization; Authentication
- Patient Identity Proofing and Linkage
- Principles and Policies for Secondary Uses of Information
- Protection from Discrimination Based on Genetic Information (GINA)
- Health Information Portability and Accountability Act
- Principles, Policies, Procedures, and Protections for all forms of electronic health information use and exchange

Organizational Concerns

- Limited Workforce (development, implementation, use, research)
- Leadership
- Staff redeployment
- "Legal" EHRs and liability
- Redefined patient/clinician roles

The (not too distant) Future

- Expanded interoperability
- Patient access to clinical information
- Pre-populated EHRs and PHRs
- Point-to-point information exchange
- Multi-stakeholder Health Information Exchange

Technical Assistance for Health Information Technology and Health Information Exchange in Medicaid and SCHIP

Electronic Health Records and Health Information Exchange in South Carolina

Presented by:

W. David Patterson, PhD, Deputy Chief, Health and Demographics, SC Office of Research and Statistics

Funded by the Agency for Healthcare Research and Quality

Overarching Themes

Electronic Health Records versus Electronic Medical Records

The role of Health Information Exchanges in creating an EHR

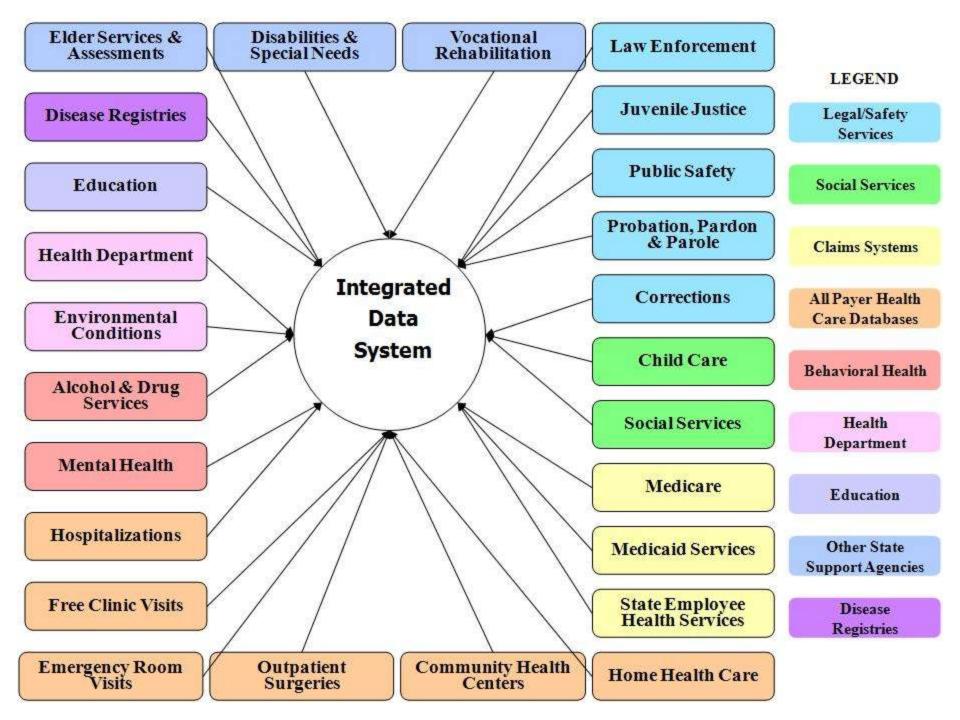
The utility of claims records

South Carolina Office of Research and Statistics

- SC Budget and Control Board, Office of Research & Statistics is a Service Agency in South Carolina
- Neutral, no programmatic responsibilities
- Statistical and Research focused
- Experienced in gathering, integrating, and disseminating data

SC Data Warehouse

- Build off of existing systems (legacy systems from state agencies and private sector)
- Create a Unique ID (not related to any other number)
- Identifiers are pulled off of the statistical data.
 Use only the statistical data
- Data is always "owned" by the originating agency. Must have permissions to use and/or link any data



HIE Precursors Developed by ORS

The Medicaid EPHR System Version 1.0

A CALL AND A CALL AND A		
Medicaid - Microsoft Internet Explorer File Edit View Favorites Tools Help		
		~~~
Search 🕆 🕥 - 📓 🍰 🏠 🔎 Search 📩 Favorites 🪱	o 🙆 - 🍓 🕋 - 🔜 🏭 🦓	
Address 🗃 https://10.203.228.150/merv/record.php		🖌 🔁 Go 🛛 Links 🎙
DOE, JOHN         898838-09           May 15, 1985 (21)         NPI: ORS8950           Medicaid ID: 123456789         Provider: CMS USE           Change Patient         View Patient	ER	Logout 4
Dashboard         Inpatient (29)         Emergency Room (93)         Dental (0)         Medications (41)         State Agencies (0)         Notes (0)		
Diagnoses Past 12 Months 09/01/2006 - 71945 JOINT PAIN-PELVIS (1) 07/22/2006 - 78703 VOMITING ALONE (9) 07/19/2006 - 2859 ANEMIA NOS (2) 06/19/2006 - 462 ACUTE PHARYNGITIS (1) 06/11/2006 - 490 BRONCHITIS NOS (2) 06/23/2006 - 28269 SICKLE-CELL ANEMIA NEC (21) 05/17/2006 - 5890 URIN TRACT INFECTION NOS (2) 07/22/2006 - 7862 COUGH (9) 06/23/2006 - 78099 78099 (15) ▼	Eligibility Information     Postings / Notes       System down for maintenance!     No Postings / Notes	
Medications	Clinical Procedures	
08/29/2006 - MORPHINE SULFATE IR 30 MG TB (2) 08/29/2006 - MORPHINAZINE 25 MG TABLET (1) 07/07/2006 - MORPHINE SULF 15 MG TABLET CR (1) 06/23/2006 - OXYCODONE W/APAP 5/325 TAB (1) 06/19/2006 - AZITHROMYCIN 250 MG TABLET (1) 06/16/2006 - ALBUTEROL 90 MCG INHALER (1) 06/06/2006 - METHADONE HCL 5 MG TABLET (1) 05/18/2006 - POTASSIUM CL 20 MEQ TAB SA (1) 05/18/2006 - AVELOX 400 MG TABLET (1) 08/31/2006 - EXJADE 500 MG TABLET (3)	▲       04/18/2006 - 82728 FERRITI (1)         04/05/2006 - 36415 COLLECTION OF VENOUS BLOOD/VENIPUNCTURE (1)         04/04/2006 - 09950 LO OSM CONTR MTRL,350-399MG/ML IODINE,ML (1)         04/24/2006 - 99284 E/M EMERGENCY DEPARTMENT SERV LEVEL 4 (3)         03/22/2006 - 92083 VISUAL FLD W/DIAG EVAL EXTEND EXAM,3+ISO (1)         03/22/2006 - 99222 E/M IP SERV INITIAL HOSP CARE LEVEL 3 (1)         03/24/2006 - 99222 E/M IP SERV INITIAL HOSP CARE LEVEL 2 (4)         03/01/2006 - 05951 IV INFUS,THERAPY/DIAGNOSIS,EA ADD'L HOUR (1)         02/07/2006 - 3893 VENOUS CATH NEC (1)         ▼	
©2003-2005 South Carolina Budget and Control Board <u>E-mail Us</u>	Colum	Control Board and Statistics landing Street bia, SC 29201 003) 898-9940
ê	🔒 🔮 In	ternet
🚽 etart 🖉 🖉 🕄 🖉 Teleragency Cace Ma		1

🔇 🅙 🐻 🖳 9:42 AM

#### HIE HeadStart

#### Who

- Technology Background and Principals involved
  - AccessNET Consortium
  - ORS, SC Budget and Control Board, South Carolina
  - CareEvolution Inc.

#### How

Leverage the existing Data Warehouse
 Partnerships in Funding and Development

#### HIE HeadStart

Phase I leverages administrative claims data warehoused at the SC Office of Research and Statistics (ORS) to establish a Record Locator Service (RLS) for the region as well as longitudinal record for over 4 million residents of the state. Specifically, the data will include

- all Medicaid (including pharmacy and physician office visits)
- UB-92 inpatient, ambulatory surgery and ED claims

As such, this warehouse will provide a nearly comprehensive record of all providers who have served a given patient or client since 1996

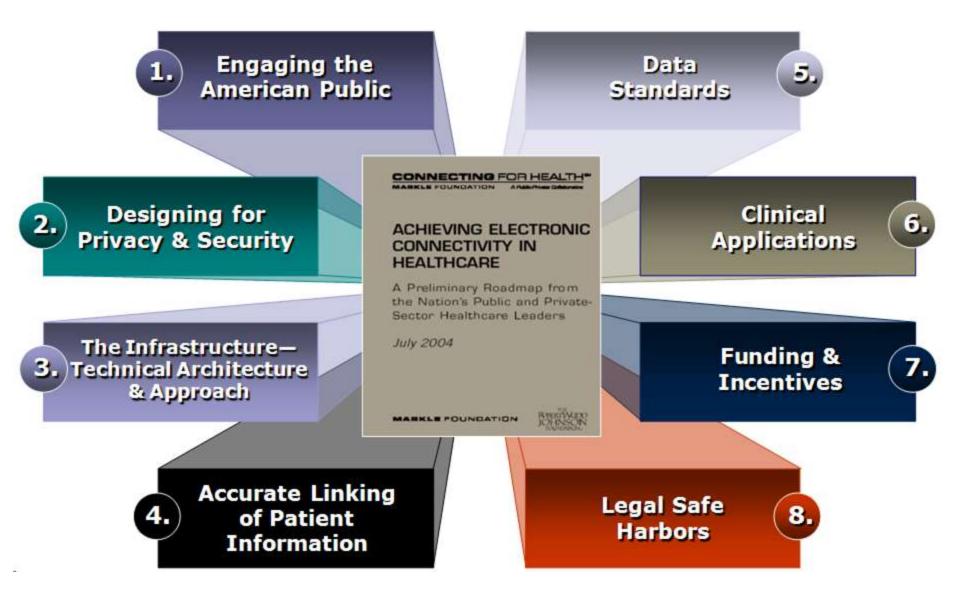
- Diagnoses
- Procedures
- Prescription History

Platform allows inclusion of data from other sources such as:

- Clinical data from provider EMRs
- Reference labs
- Department of Health and Environmental Control (DHEC)

## Guiding Principles For Our Current Solution

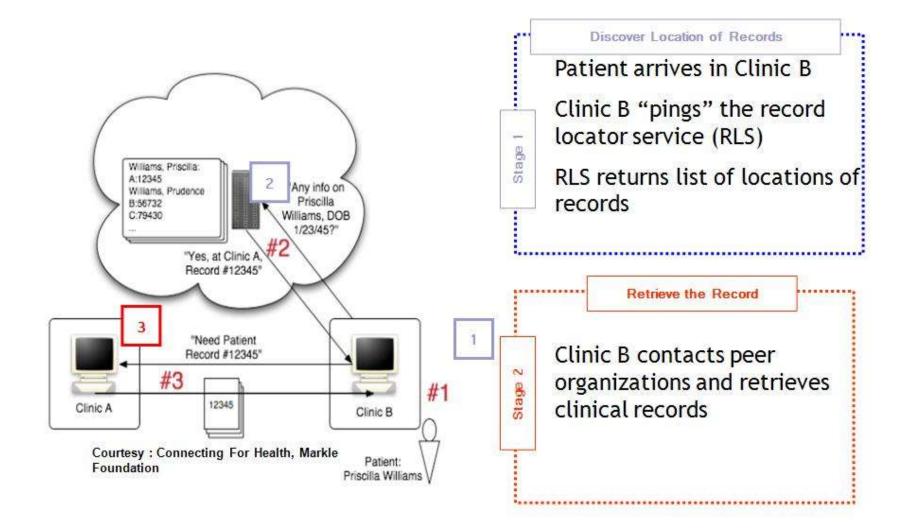
#### **Connecting for Health Model – National Leader**



#### **Design Principles of the Model**

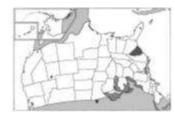
- Builds on existing systems ("incremental") and creates early value for doctors and patients
- 2. Leverages both "bottom-up" and "topdown" strategies
- 3. Designed to safeguard privacy—imposed the requirements and then designed the solution
- Consists of an interoperable, open standards-based "network of networks" built on the Internet

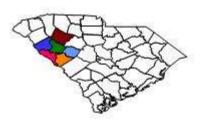
# 2 Stage Data Exchange - Scenario



#### Lakelands Rural Health Network RHIO

- The First Live Pilot of the State HIE Infrastructure
- A Potential Model for Future Expansion





#### Lakelands Rural Health Network



- 1 Abbeville County Memorial Hospital
- 2 -Abbeville County Health Department 3 -Calhoun Falls Family Practice Center
- 4 Sawamah Lakes Medical Center
- 5 -McCamick County Health Department
- 6 -McCamick Family Practice Center
- 7 -Edgefield County Hospital
- 8 -Edgefield County Health Department
- 9 -Ridge Springs Family Practice
- 10-Saluda County Health Department
- 11-Saluda Ramily Practice

- 12 -Managam ery Center Far Family Medicine
- 13- Express Medical Care of Self Regional
- 14 Uptown Family Practice Center
- 15 Ware Shoak Family Practice
- 16- Ware Shoak Center for Family Medicine
- 17- The Self Family Foundation
- 18- Greenwood County Health Department.
- 19 DHEC Region 1 Public Health
  - 20- Carolina Health Centers
  - 21- Self Regional Healthcare
  - 22.- Laurens County Health Care System

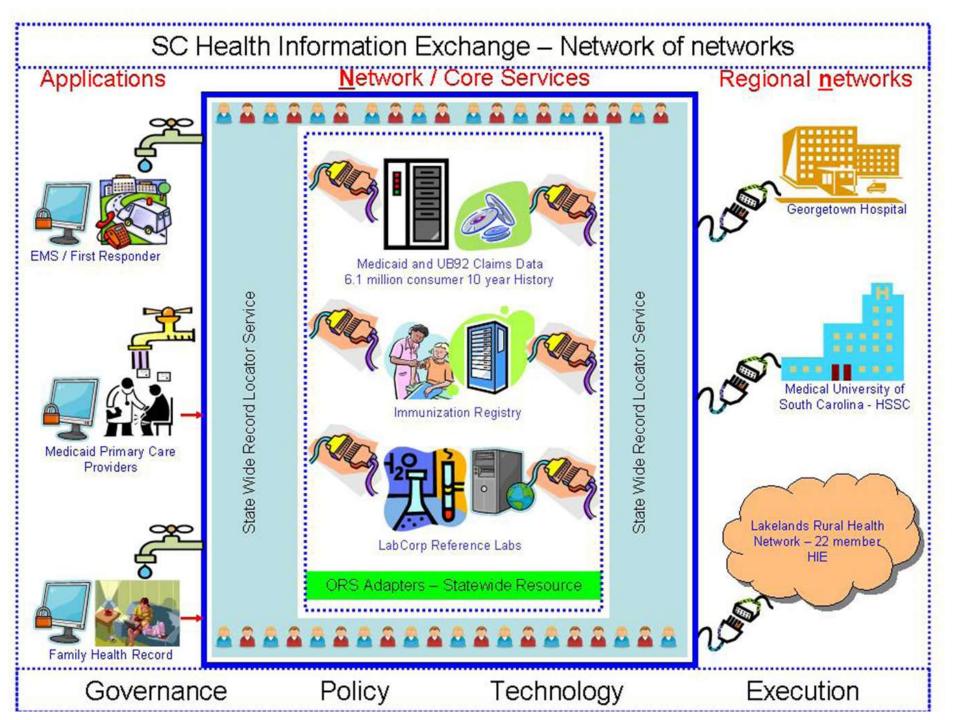
#### **Building Massive Caregiver Appeal**

- Target something real and concrete that is a pain-point or irritation for practitioners
  - Operational effectiveness: business impact
    - Referrals, pre-certifications, co-pays, collections
    - Records management
    - Prescription management
    - Risk management
  - □ Efficacy and safety: clinical impact
    - Timely results and notification: ending the paper-chase
    - Patient reminders
    - Access to health history for new patients
    - Emergency care
  - Patient satisfaction and e-health

# Medicaid EPHR Project Version 2.0

- Uses the same technology platform and participates in the same policy development process
- Purpose: to provide the clinical viewer to all primary care providers who accept Medicaid
- Invaluable in forging additional partnerships
  - $\Box$  Reference labs
  - □ DHEC Immunization Registry

# **Overarching Vision for SCHIEx**



CareEvolution WebClient - Windo	ows Internet Explorer				
3 → le http://generaltso/WebC	lient/Authenticated/Dashboard	.aspx		*	🗲 🗙 Live Search
ile Edit View Favorites Tools H	lelp				
🗧 💠 🌈 CareEvolution WebClient					🏠 🔹 🔝 🔹 🌐 🔹 📴 Page 🔹 🎯 Tools 🔹
Patient Data Vie	Terms WET Privacy	of Use / Policy		SC Office of Research and Statistics 1919 Blanding Street Columbia, SC 29201	Ce care evolution
My Census Definitions					User: CEUser Sign Out   Change Password
-	Last Name	<u>First Name</u>	<u>Middle Name</u>		IRN <u>Admit Date</u>
Medicaid Demo 👻	Demoski	Stan	V.	6/17/1995	3/31/2003
	Demoski	Fran	к.	9/15/1990	1/7/2004
Census Search Criteria	Demoski	Helen	т.	4/21/1950	2/3/2004
Demographics	Demoski	Monte	А.	2/1/1989	8/26/2004
Last Name Demoski	Demoski	Mary	S.	12/1/1992	10/7/2003
First Name	Demoski	Alfred	к.	4/1/1939	10/18/2004
Middle Name Go >>	<< < 1-6 of 6 >	»			

🛃 start

CareEvolution WebClient - Windows Internet Explorer	
C	← X Live Search
File Edit View Favorites Tools Help	
🛠 🎄 🌈 CareEvolution WebClient	🛐 🔹 🔝 🔹 🖶 🔹 🔂 Page 🕶 🎯 Tools 🗸 🎽
Helen Demoski         Age: 56 yo         SSN: 998-98-9919         Ref#:           Change Patient         DOB: 4/21/1950         Medicaid: 123456789         Ref#:	
Dashboard Summary Reports Labs Collaborate	User: CEUser Sign Out   Change Passwo
Click the timeline to change the data range       2000       2001       2002       2003       2004       2005       2006       2007         Inpt       ER       Clinic/Office       J       F       M       M       J       J       A       S       O       N       D       J       F       M       A       M       J       J       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       J       F       M       A       N       D       D       F       M       A       N       D       D       T	1
FX RADIUS NECK-CLOSED	
PURULENT ENDOPHTHALM NOS ASTHMA NOS TRACHEA/BRONCHUS DIS NEC ASTHMA NOS W (AC) EXAC H	Infectious/Endocrine Neoplasms/Blood Disorders Psych/Nervous System Circulatory Respiratory
ACUTE SINUSITIS NOS	Disasting
FX RADIUS NECK-CLOSED COLLES' FRACTURE-CLOSED ACCIDENT IN PLACE NOS	Digestive Genitourinity/Reproductive Skin/Musculoskeletal Signs/ Symptoms Injury Health Services
▼ PROVIDERS ++	-
LOVELACE FAMILY MED CTR IN CONStruction of the second seco	
PROCEDURES	
Done	🔹 🔍 Local intranet 🔍 100% 👻 .
🛃 start 🛛 🎕 🖉 🗿 🤌 🍙 Related Material 🛛 🗿 Inbox - Microsoft Out 🐏 AccessNetUpdateFeb07 🖉 Final.SCHAPresentation 🚳 RHIO Timeline Techn	CareEvolution WebCli

🖉 CareEvolution WebClient - Window	s Internet Explorer		. ð 🛛
💽 🗸 🙋 http://24.247.95.65:9000/	OfficeDemo/Authenticated/PatientSummary/DailySummary.aspx	🖌 🗲 🗙 Live Search	<b>P</b> -
File Edit View Favorites Tools Help	)		
🚖 🏟 🌈 CareEvolution WebClient		🏠 🔹 🔝 🔹 🖶 🔹 🔂 Page 🕶 🎯	Tools +
Helen Demoski	Age: 58 yo F DOB: 4/21/1950	SCHIE _X	~
Consent Dashboard Collaborate	Summary DailySummary Eligibility Reports Labs	User: <b>CEClinician</b> <u>Sign Out</u>   <u>Change</u> Provide	
Anchor at Noon/Midnight	11/28       11/29       11/30       12/1       12/2       12/2       12/3         12/1       12/2       12/2       12/1       12/2       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3		
✓ PATIENT STATUS     ↑     ↓     Vital Signs	111-129 / 62-73 HR:53-57 84-129 / 51-73 HR:51-70 104-122 / 61-94 HR:56-66		^
That bigits	T: 96.7-99.1 RR: 18-22 SPO2: 94-98         T: 97.1-98.1 RR: 20-22 SPO2: 96-98         T: 95.8-96.7 RR: 18-20 SPO2: 94-100		
Weight	108.3 kg 108.3 kg		
✓ LATEST STATUS ++			
Latest Vital Signs	Home Meds 12/3 06:29 - 113 / 94 HR:66 T: 96.7 RR: 20 SPO2: 94		
LABS ++			
CBC	WBC:16.6 HCT:28.6 HGB:10.2		
вмет	CL:104 BUN:26 K:4.3 NA:136 CO2:26		
▼ REPORTS ◆◆			
Reports	Diagnostic X-Ray Diagnostic X-Ray		
▼ NOTES ++			
VForm Creation	Endocrinology Cardiology		
ACTIVE ORDERS			
LABS/TESTS ORDERED			
Laboratory	Protime, Prothrombin Time, Pt *		
MEDS ORDERED			
			*
		😜 Internet 🔍 10	)0% -
🯄 start 🛛 🗟 🤌 🖸 🕷 🚺	ibox - Microsoft Out 👩 Microsoft PowerPoint 💋 CareEvolution WebCli		

Helen Demoski       Age: 58 yo F         DoB: 4/21/1950       Dis: 4/21/1950         Consent       Dashboard       Summary         Collaborate       Des: 4/21/1950         Anchor at Noon/Midnight       11/28       11/29         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         12/1       12/2       12/3         11/29       12/3       14       15       17         11/29       12/3       14       15       17       12/3         11/29       12/3       11/29       12/3       12/3       12/3       12/3         12/1       12/2       12/3       12/3       12/3       12/3       12/3       12/3         108-322/9       12/3       12/3       104-122/61-94       18-20 SPO2: 94-100       104-122/6
Change Patient       DB: 4/21/1950       SCHEEX         User: CEClinician Sign Out   Change Passwor       User: CEClinician Sign Out   Change Passwor         Consent       Dashboard       Summary       Eligibility       Reports       Labs         Collaborate       Provide Feedbar         Image: Anchor at Noon/Midnight       11/29       11/30       12/1       12/2       12/3         Image: I
Consent       Dashboard       Summary       DailySummary       Eligibility       Reports       Labs         Collaborate       Provide Feedbar         Anchor at Noon/Midnight       11/28       11/29       11/30       12/1       12/2       12/3         12/1       12/2       12/2       12/3       12/3       12/3       12/3       12/3         20       21       22       23       0       1       2       3       4       5       6       7         VPATIENT STATUS       ++        111-129 / 62-73 HR:53-57       84-129 / 51-73 HR:51-70       104-122 / 61-94 HR:56-66       T: 95.8-96.7 RR: 18-20 SPO2: 94-100       *         Weight       108.3 kg       12/1/2006 20:00-12/2/2006 08:00       12/1/2006 08:00       *       *
Collaborate       Provide Feedbax         Anchor at Noon/Midnight       11/29       11/29       12/1       12/2       12/3         12/1       12/2       12/3       12/3       12/3       12/3       12/3         12/1       12/2       12/3       12/3       12/3       12/3       12/3       12/3         12/1       12/2       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3       12/3
11/28       11/29       11/30       12/1       12/2       12/3         12/1       12/2       12/3       12/3       12/3       12/3         12/1       12/2       12/3       12/3       12/3       12/3         12/1       12/2       12/3       12/3       12/3       12/3         12/1       12/2       12/3       12/3       12/3       12/3         VPATIENT STATUS       ++       111-129 / 62-73 HR:53-57       84-129 / 51-73 HR:51-70       104-122 / 61-94 HR:56-66         T: 96.7-99.1 RR: 18-22 SPO2: 94-98       12/1/2006 20:00-12/2/2006 08:00       104-122 / 61-94 HR:56-66       1: 95.8-96.7 RR: 18-20 SPO2: 94-100
Vital Signs         111-129 / 62-73 HR:53-57 T: 96.7-99.1 RR: 18-22 SPO2: 94-98         84-129 / 51-73 HR:51-70 T: 97.1-98.1 RR: 20-22 SPO2: 96-98         104-122 / 61-94 HR:56-66 T: 95.8-96.7 RR: 18-20 SPO2: 94-100           Weight         108.3 kg         12/1/2006 20:00-12/2/2006 08:00         104-122 / 61-94 HR:56-66
T: 96.7-99.1 RR: 18-22 SPO2: 94-98       T: 97.1-98.1 RR: 20-22 SPO2: 96-98       T: 95.8-96.7 RR: 18-20 SPO2: 94-100         Weight       108.3 kg       12/1/2006 20:00-12/2/2006 08:00       T: 95.8-96.7 RR: 18-20 SPO2: 94-100
Weight 108.3 kg 12/1/2006 20:00-12/2/2006 08:00
✓ LATEST STATUS         ★★         BP Systolic:         111         111         125         129         112
Latest Vital Signs         Home Meds         BP Diastolic:         62         62         65         73         53
✓ LABS         ★◆         Heart Rate:         57         57         53         54
CBC Respirator: 18 18 18 22 20 WBC:16.6 HCT:28.6 HGB:10.7 Temperature: 96.7 96.7 99.1 98.1 98.1 98.0
BMET CL:104 BUN:26 K:4.3 NA:136 SPO2: 94 94 95 98 98
▼ REPORTS ★★
Reports Diagnostic X-Ray Diagnostic X-Ray
▼ NOTES
VForm Creation Endocrinology Cardiology Cardiology
ACTIVE ORDERS
✓ LABS/TESTS ORDERED ★★
Laboratory Protime, Prothrombin Time, Pt *
✓ MEDS ORDERED     ★★
See 1 Not 100% - 1
Ty start 🗴 🎕 🏉 🔍 🐻 Inbox - Microsoft Out 🔯 Microsoft PowerPoint 🥖 CareEvolution WebCli

🖉 CareEvolution WebClient - Windows Internet Explorer

bttp://generaltso/WebClient/Authenticated/PatientSummary/PatientSummary.aspx

File Edit

G

*

49

Filters

Acuity

Daily

Lab Groups

My Lab Groups

Cardiac

View Favorites Tools Help 🟠 • 🔊 🖶 🔹 🔂 Page 👻 🎯 Tools 👻 CareEvolution WebClient 2003 2004 2005 2006 2002 e.g. 'CBC', 'yesterday chem' 10/29 10/30 11/1 11/2 4/15 4/16 4/17 4/18 6/11 6/16 Go >> + General Chemistry BUN High 56 High 50 19 18 High 33 - High 34 High 31 High 39 High 36 16 -- High 37 CR High High 1.8 High 2.1 High 2.1 1.6 1.2 High 3.3 High 2.1 1.3 1.3 2.0 ----¥ High 2.2 TimeCompression NA 138 139 142 138 137 ----138 137 137 142 Low 135 139 * к High 5.6 4.9 ----4.9 4.9 5.0 ----4.6 4.5 4.7 4.2 4.6 Go >> High 5.4 High 5.6 CL 101 105 105 100 102 ----101 100 103 100 99 102 CO2 24 29 28 25 --- 28 28 27 31 28 30 26 MG 2.3 1.9 2.1 2.0 2.1 ¥ Ρ 3.5 3.5 4.4 4.3 4.2 + Hematology Go >> WBC Multiple 9.5 9.1 7.0 High High High High High Multiple ■ General Chemistry Text: 15.0 20.9 10.2 Text: 14.8 14.1 16.6 20.5 Hematology Low 3.73 Low RBC Multiple Low 3.65 Low 3.75 Low Low 3.53 Low Low Low 2.73 Text: 1-2 3.65 3.45 3.05 3.03 HGB Low 12.3 Low 11.1 Low Low 10.9 Low 11.1 Low Low 10.4 Low 9.0 Low 8.8 Low 8.0 10.9 10.3 HCT Low 36.8 Low 32.9 Low Low 32.6 Low 33.1 Low Low 31.3 Low Low Low 23.9 32.6 30.7 27.3 26.6 PL CT 251 221 254 264 High High 422 228 197 253 287 427 + Cardiac СРК 7315 Very 6677 Very 108 ----92 High High 113 3344 ----4528 Very High 12147 СК МВ High 11.2 High 3.6 2.0 ----1.7 14.6 ----2.2 High 15.2 0.2 MB 0.1 ----0.1 1.9 ----1.8 INDEX 0.4 1.9 0.04 ---TROP High 0.10 High 0.03 0.02 0.05 ---0.04 High 0.06 << < Page 1 of 3 > >> 🧐 Local intranet 🔍 100% 🛛 🔻

🛃 start

2 🥖 🧕

🕒 Inbox - Microsoft Out.. SCORH-March2007 🗸 😽 🗙 Live Search

_ 7 🛛

P-

^

#### CareEvolution WebClient - Windows Internet Explorer

🖉 http://generaltso/WebClient/Authenticated/PatientSummary/PatientSummary.aspx •

File Edit View Favorites Tools Help 🚖 🎄 CareEvolution WebClient

G

#### 🟠 🔹 🔝 🕤 🖶 🔹 🔂 Page 🔹 🎯 Tools 🔹

curty         High 3.3         Fingh         High 2.1         H	", 'yesterday chem'		
Image: constraint of the image: constraint of the image: constraint of the image constraint of	C', 'yesterday chem'		
Iters       Image: Second Secon	10/1 $11/1$ $4/1$ $6/1$ $7/1$ $8/1$ $11/1$ $12/2$	1 4/1	
Iters       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i       i <td></td> <td></td>			
cuity       NA       138 ··· 139       138 ··· 139       12 ··· 140       100 ··· 150         meCompression       NA       138 ··· 139       138 ··· 139       137 ··· 1       142 ··· 143       110 ··· 143       112 ··· 143       138 ··· 139         ionthy       So       So       So       49 ··· 149       43 ··· 49       45 ··· 143       142 ··· 143       110 ··· 143       138 ··· 139         ionthy       So       So       So       42 ··· 40       142 ··· 143       110 ··· 143       130 ··· 140         ionthy       So       So       So       42 ··· 40       So       42 ··· 40       So       45 ··· 140       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 100       100 ··· 10			
		1.1 1.5	
meCompression       NA       138 ···· 139       133 ···· 139       132 ···· 142       10w 132 ···       10w 132 ···       138 ···· 142         lonthy       M       138 ···· 149       138 ···       139 ···       124 ···       142 ···       142 ···       143 ···       140       140         lonthy       M       108 ···       108 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ···       100 ··· <td></td> <td></td>			
Go >>         S.6         High S.6         Yery 100	NA 138 139 138 137 Low 135 Low 132		
the Groups       Image: code of the Co	5.6 High 5.6 Very	4.5	
MG       2.3       1.9       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.0       2.	105 103 105		
Index of the second	ups CO2 24 30 28 29 25 28 28 31 25 28 30	27 29	
Go >>         ALB         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I </td <td>MG 2.3 1.9 2.0 2.1 1.8 2.0</td> <td></td>	MG 2.3 1.9 2.0 2.1 1.8 2.0		
A Hematology         Hematology         WBC         Multiple Text: 15.0         7.0 ··· 9.1         High 14.1 ··· High 20.9         Multiple Text: 10.2         9.1 ··· High 17.5         Low 3.67         Low 3.02           RBC         Multiple Text: 12.2         Low 3.65         Low 3.05         Low 2.67 ··· Low 3.03         Low 2.08 ··· Low 3.03         Low 3.07         Low 3.02         Low 3.02           HGB         Low 11.1 ··· Low 12.3         Low 0.0.9         Low 7.8 ··· Low 3.3.7         Very Low 5.8 ··· Low 10.1         Low 11.4         Low 9.7           HCT         Low 32.9 ··· Low 36.8         Low 2.67 ··· Low 33.1         Low 17.8 ··· Low 10.9         Low 10.1         Low 2.67 ··· Low 10.1         Low 11.4         Low 9.7           PL CT         228 ··· Low 23.8         Low 23.6         Low 17.8 ··· Low 33.1         Low 17.8 ··· Low 23.6         Low 10.1         Low 34.6         Low 27.5           PL CT         228 ··· 251         127 ··· 221 ··· 221 ··· 221 ··· 221 ··· 221 ··· 221 ···         Sin ··· 287 ··· High 431 ··· High 431 ··· High 555 ···         Low 34.6         Low 36.5 ··· High 407 ··· High 40.0 ··· High 40.0 ··· High 40.0 ··· High 40.0 ··· High 40.0	roups 🔽 P 3.5 3.5 4.2 4.4 3.6 3.8		
NBC         Multiple Text: 15.0         7.0 ··· 9.1         High 14.1 ··· High 20.5         Multiple Text: 10.2         9.1 ··· High 17.5         Low         S.7         No         R         Cov         No           RBC         Multiple Text: 1-2         Low 3.65         Low 3.05         Low 3.05         Low 2.08 ··· Low 3.03         Low 2.08 ··· Low 1.0.1         Low 0.1.4         Low 3.15           HGB         Low 11.1 ··· Low 12.3         Low 3.22 ··· Low 3.65         Low 10.9 ·· Low 10.9         Low 10.9 ·· Low 10.1         Low 10.9 ·· Low 10.1         Low 10.9 ·· Low 10.1         Low 10.4         Low 10.9 ·· Low 10.1         Low 10.9 ·· Low 10.1         Low 10.4         Low 9.7           HGB         Low 11.1 ·· Low 2.08 ·· Join 00.8         Low 10.9 ·· Low 10.1         Low 10.4         Low 9.7         Low 10.9 ·· Low 10.1         Low 10.9 ·· Low 10.1         Low 10.4         Low 9.7           HCT         Low 32.9 ·· Low 36.8         Low 30.6 ·· Low 36.8         Low 10.4         Low 34.6         Low 34.6         Low 27.5           PL CT         228 ··· 251         197 ··· 221         253 ··· 287         High 422 ··· High 431         31 ··· High 431         Low 10.4         Low 34.6         Low 365 ··· High 407           CK MB         High 11.2 ·· High 15.2         3.6         1.7 ··· 2.2         1.3 ··· 1.9         2.0 ··· 2.0 </td <td>Go &gt;&gt; ALB</td> <td>Low 2.7</td>	Go >> ALB	Low 2.7	
Cardiac         Text: 15.0         14,1	ral Chemistry + Hematology		
Image:	Text: 15.0 14.1 Text: 10.2 High 17.5	7.8 8.0	
Low 12.3       Low 10.9       Low 11.1       Low 8.8       5.8 Low 10.1       Low 34.6       Low 27.5         HCT       Low 36.8       Low 32.9       Low 32.6       Low 27.3       Low 26.6       Low 17.8       Low 34.6       Low 27.5         PL CT       228 251       197 221       253 287       High 422 877       371 High 555       Low 34.6       Low 27.5         PL CT       228 251       197 221       253 287       High 422 877       371 High 555       Low 34.6       Low 36.6       Acroscole         PL CT       228 251       197 221       253 287       High 422 877       371 High 555       Low 34.6       Low 34.6       Low 27.5         CK MB       High 11.2 High 15.2       2677       271       577 877       13       67 81       63 93       Image: 100       Image: 100       Image: 100       Image: 100       1.3       1.3       1.9       2.0       2.0       Image: 100       Image: 100 </td <td>Text: 1-2 Low Low Low 3.03 Low</td> <td> Low</td>	Text: 1-2 Low Low Low 3.03 Low	Low	
Low 36.8       Low 32.6       Low 33.1       Low 26.6       Low 30.6       Low 30.6 <th 10.7<="" cout="" part="" t<="" td="" thigh=""><td>Low 12.3 Low - Low 11.1 Low 8.8 5.8</td><td>Low 9.7</td></th>	<td>Low 12.3 Low - Low 11.1 Low 8.8 5.8</td> <td>Low 9.7</td>	Low 12.3 Low - Low 11.1 Low 8.8 5.8	Low 9.7
Image: Problem State       Image: Problem State <th< td=""><td>Low 36.8 Low Low Low 26.6 Low</td><td>Low 27.5</td></th<>	Low 36.8 Low Low Low 26.6 Low	Low 27.5	
CPK       Very High 3344 Very High 12147       Very High 4528 6777       92 113       67 81       63 93       Image: Comparison of the comp			
3344       4528       6677         Very High       6677       6677         12147       3.6       1.7 2.2       1.3 1.9       2.0 2.0         CK MB       High 11.2 - High 15.2       3.6       1.7 2.2       1.3 1.9       2.0 2.0         MB INDEX       0.1 0.4       0.1       1.8 1.9       1.9 High 13.2       High 2.2 - High 3.2       High 3.2         TROP       High 0.05 - High 0.10       0.03       0.02 0.04       0.03 0.02       0.01 0.02       0.01	+ Cardiac		
High 15.2       High 15.2       High 15.2       High 15.2       High 15.2         MB INDEX       0.1 0.4       0.1       1.8 1.9       1.9 High 15.2       High 2.2 High 3.2         TROP       High 0.05 High 0.10       0.03       0.02 0.03       0.01 0.02       0.01 0.02	3344 4528 Very High 6677		
TROP     High 0.05 - High 0.10     0.03     0.02 0.04     0.03 0.03     0.01 0.02			
- High 0.10 0.04 0.03 0.02	2.3 High		

🛃 start 2 6 🖸

🐣 🔟 Inbox - Microsoft Out...

SCORH-March2007

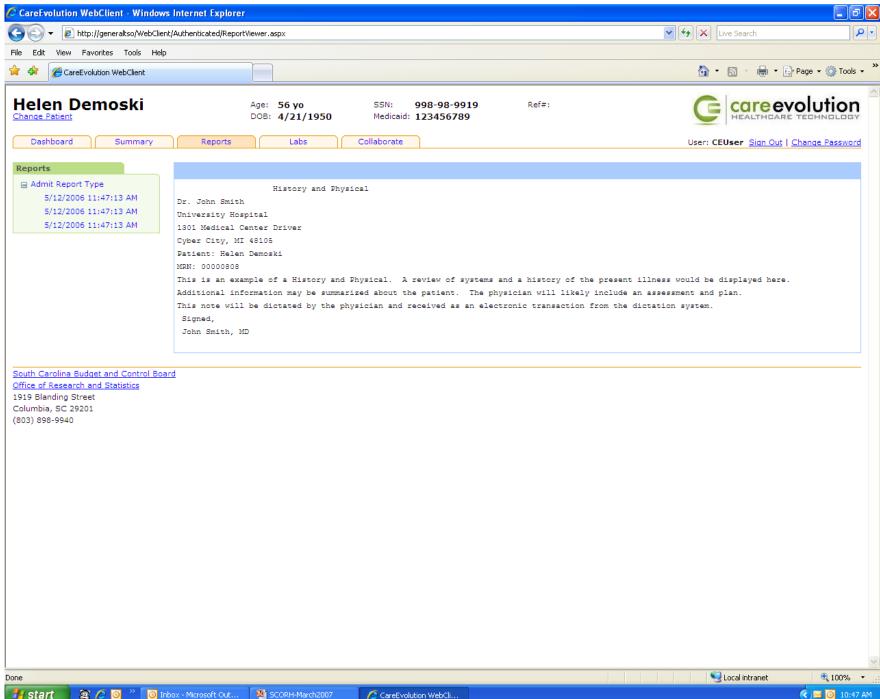
CareEvolution WebCli...



💌 😽 🗙 🛛 Live Search

ρ-

^



### Web-based Patient View

CareEvolution WebClient - Microsoft Inte	rnet Explorer							
3 Back 🝷 💮 - 😰 😰 🏠 🔎 Se	earch 🤺 Favorites	edia 🧭 🔗 - 🌺 📃	a 🗖 🇱 🚯	- 25				
ddress an http://careevolution.com/PHRDemo/Web0	Client/Authenticated/HealthExper	nseReports.aspx				💌 🄁 G	o Links	
My Family Health	Records Reports			C	Jser: maddan		tion	
My Record	Message Cente	er						
Morticia Frump-Addams	From	Subject			Date	Date		
Mordida Hump-Addants	Dr. Jack Lemmon	Your Aspirin Dosa	je		11/2	11/20/2006 7:08 PM		
My Family's Records	Dr. Eza Monroe	Appointment is chang	jed		11/10	11/10/2006 7:08 PM		
Grandmama Frump	Grungy Adams	Grungy Adams accepted your invitation to join			11/9/	11/9/2006 5:02 PM		
<u>Pugsley Addams</u> Wednesday Addams Elvira Peterson	Provider Listin _{Name}	GS <u>Search for Provi</u> Speciality	<u>lers</u> Phone	Rating		Message	Rate	
Important Information	Dr. Jack Lemmon	Cardiology	734-555-1234	85%		Send Message	<u>Rate</u>	
Bronchitis	Dr. Walter Mathau	Internal Medicine	734-555-6139	90%		<u>Send Message</u>	<u>Rate</u>	
<u>What is it</u>	Dr. George Lazenby	Orthopedic Surgeon	734-555-9876	70%		Send Message	<u>Rate</u>	
When to seek medical attention Prevention Kidney Failure	Appointment I	Manager						
<u>What is it</u> <u>Self care</u>	Date and Time		For		Provider	Location		
Treatment	11/28/2006 11:	30 Dentist appointmer	nt Morticia Fr	ump-Addams		St Lawrence (	Clinic	
Headache <u>Overview</u>	11/28/2006 12:	30 Dentist appointmer	nt Pugsley Ad	idams		St Lawrence (	Clinic	
<u>Prevention</u> Treatment	Add Remove Selecte	<u>d</u>						
Alternative Medicine								
Discussions 🕶 🎢 🎲 🞲 🗐 🗐 🦅 🔛	Ø Discussions not available on l	http://careevolution.com/						
	-		Microsoft Offic	- 🖉 CareEvo			0	

# **Contact Information**

W. David Patterson, PhD
 Deputy Chief, Health and Demographics
 SC Office of Research and Statistics
 <u>David.Patterson@ORS.SC.Gov</u>

## **Comments and Recommendations for Future Sessions**

Please send your comments and recommendations for future sessions to the project's e-mail address:

Medicaid-SCHIP-HIT@ahrq.hhs.gov

## **Project Information**

### Please send comments and recommendations to: <u>Medicaid-SCHIP-HIT@ahrq.hhs.gov</u>

or call toll-free:

1-866-253-1627

<u>Medicaid-SCHIP-HIT@ahrq.hhs.gov</u> <u>http://healthit.ahrq.gov</u>