

# Medication Information: A Community Working Together to Improve Communication

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# Support

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# Project Summary

- Development of a standardized patient medication list to be used in all hospitals across the metropolitan area
- Two forms
  - Full size list that can be used for pre-op, reference in the chart, given at discharge
  - Wallet size for patient to carry with him/her

# An Idea Was Born

- Providence had developed a form to use in their preadmission process
- Networking between Legacy, OHSU and Providence pharmacists generated a desire to coordinate efforts
- Interdisciplinary team developed: nurses, pharmacists, physicians, quality specialists, marketing consultants (ad hoc) with representatives from systems across the area

# Membership

- Kaiser Permanente
- Legacy Health System
- Oregon Health & Sciences University
- Providence Health System
- Southwest Washington Medical Center
- Tuality Medical Center
- Willamette Valley Medical Center
- Oregon Association of Hospitals and Health Systems
- Oregon Medical Association
- Oregon Medical Professional Review Organization
- Oregon Patient Safety Commission

# Process

- Utilized Providence's form as baseline
- Added immunizations
- Added medications completed recently or held by request
- Expanded allergy section
- Review by gerontologist for appropriateness – changed font, color of sheet, adjusted wording
- Area for each system to personalize with their logo







# Benefits

- Similar information available to systems throughout the area
- Aid in medication reconciliation
- Scannable into EMR
- Competing systems worked together
- Has launched cooperation of medication reconciliation across the systems for group learning

# Challenges

- Coordination of large group – scheduling
- Advertising the form both internally and externally
- Momentum of the group has waned recently after this project was accomplished

# Next Steps

- Working with marketing at various institutions to “get the word out” internally and externally about the system
- Interest by the QIO and Oregon hospital association to expand the idea statewide based on the success of the current process

# Contact Information

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