# Tool 7.4: Sample MD to Pharmacy Outreach

To Our Valued Pharmacy Partner:

We would like to let you know that physicians at our practice are now able to send electronic prescriptions to pharmacies connected to a health information network (*placeholder*).

This means that our physicians will be able to respond electronically to refill authorization requests from pharmacies that are connected to this network as an alternative to time-consuming phone calls and faxes. Our physicians can also send new prescriptions directly to the computers at these pharmacies without faxing, phoning, or writing a paper prescription.

If your pharmacy is already enabled for e-prescribing, then we look forward to improving the safety and efficiency of the prescribing process through e-prescribing. If you are unsure, **please contact your pharmacy systems vendor or your chain pharmacy** **support desk and ask whether your pharmacy is enabled for e-prescribing via our selected network.**

You can find out if your pharmacy software is certified by our selected network for e-prescribing by calling them at (*placeholder*) or visiting their Web site at (*placeholder*). If you are using certified software, you should contact your software vendor to request the e-prescribing functionality.

**Enabling Your E-Prescribing Connection to our selected network:**

1. Call your pharmacy software vendor and tell them that you want to enable the e-prescribing functionality within your pharmacy software.
2. Specify that you want to establish a connection to our selected network. This connection will ensure that you can receive new prescriptions on your computer as well as the ability to send/receive renewal authorizations electronically instead of byfax.