



Using Collaboration to Accelerate Quality Improvement

Thomas Mahoney

Dorian Seemster



CPCA & REGIONAL ASSOCIATIONS ADDRESS:

QUALITY IMPROVEMENT (QI),

HEALTH INFORMATION TECHNOLOGY (HIT),

and HEALTH INFORMATION EXCHANGE (HIE)

- Quality drives IT.
- CCHCs are committed to improving quality of patient care.
- HIT and HIE are powerful tools that support quality improvement.



Advancement of QI/HIT Efforts

- Increased collaboration will improve local QI efforts by having centralized data
- Will assure that CCHCs are recognized in parallel statewide and national efforts.



Status of QI/HIT Efforts Within Regional Associations & CPCA

- A long history of supporting many emerging and successful QI/HIT projects.
- Building core competencies in QI/HIT.
- Advancing collaborations across association
- Increasing statewide collaborations.



Conceptual Road Map to QI

**Quality Improvement of Patient Care &
Improving Community Health Outcomes**

Health Information Exchange

ESSENTIAL QI/HIT BUILDING BLOCKS

- Common data definitions and standardization
- Data collection
- Data analysis
- Improving the quality of data

HIT AT POINT OF CARE
(Ex. EHRs, Clinical Messaging, PDA projects)



Collaborative Efforts

- Clinical Systems Learning Community.
- Health Disparities Collaboratives.
- Data warehouse projects
- Sharing data analyst.
- QI Peer Network and the CIO Task Force.
- Developing QI/HIT Leadership Network (Super Peer Network)



Emerging Common Vision

- *California community clinics and health centers will be a primary source of quality information to advance the secure exchange of data across the continuum of care, to improve patient and population health outcomes and impact policy and advocacy initiatives.*



Emerging Common Goals

- Enhance core QI/HIT competencies at all Regional Associations and CPCA
 - Continued to support of the proven regional and statewide efforts (e.g. regional data warehouses and QI Network)
 - Develop models to enhance CCHC HIE processes
 - Patient tracking on ALL patients
 - Reporting and sharing on regional and state level



Emerging Common Goals

- Assure CCHC ability to actively participate in the national HIT and QI movements
 - Documenting and sharing advancements
- **Goal:** Advance CA CCHC leadership in the HIT movement
 - Will assure representation on state and national initiatives