

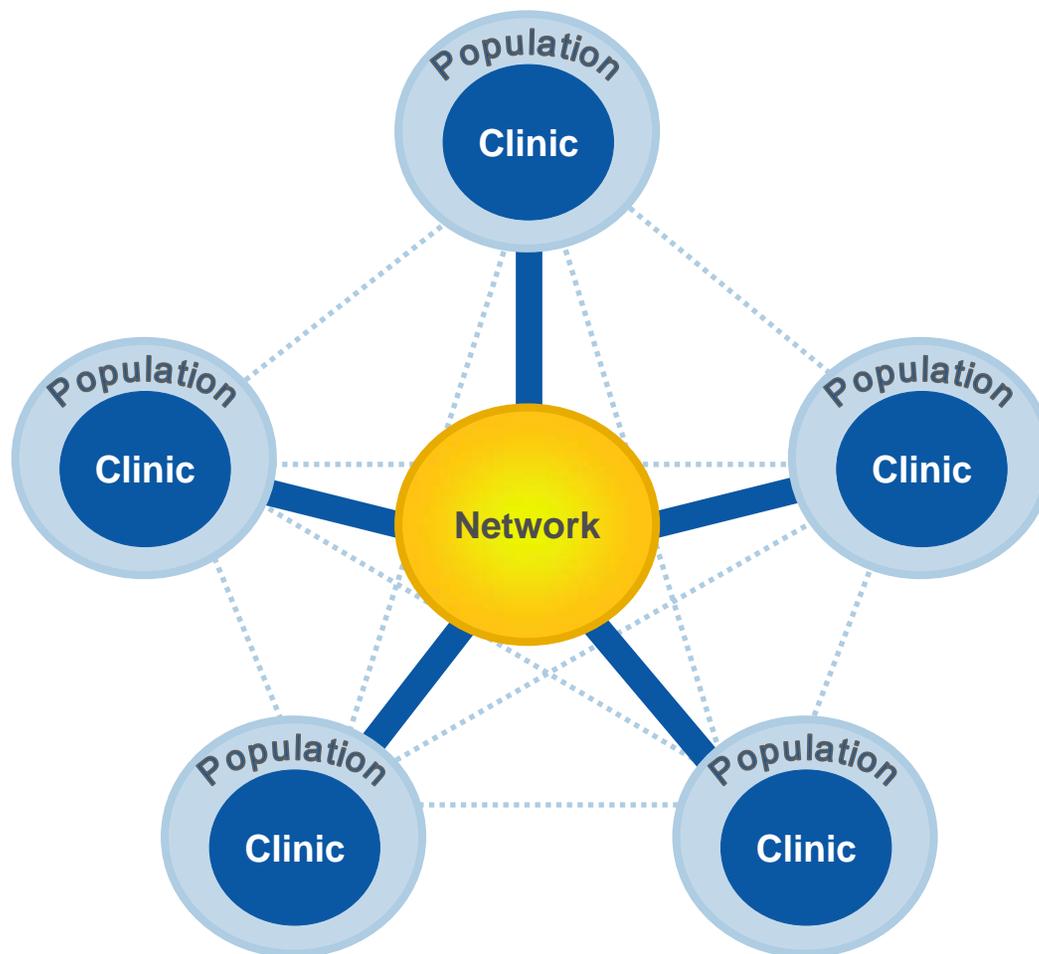


The “C” Word: Managing Change for Successful IT Innovations & Collaborations

**Community Clinics Initiative
“Getting to the Sun” Conference and Celebration
September 15, 2006**

What Do You Need For Successful Collaborative IT?

Approach to CCI's Strategic Investments



Building Capacity: Achieving Outcomes

IT Infrastructure & Capacity

- IT connectivity & communications
- Hardware, software & IT systems
- IT training & support
- Data collection, storage & usage

Intended Outcomes

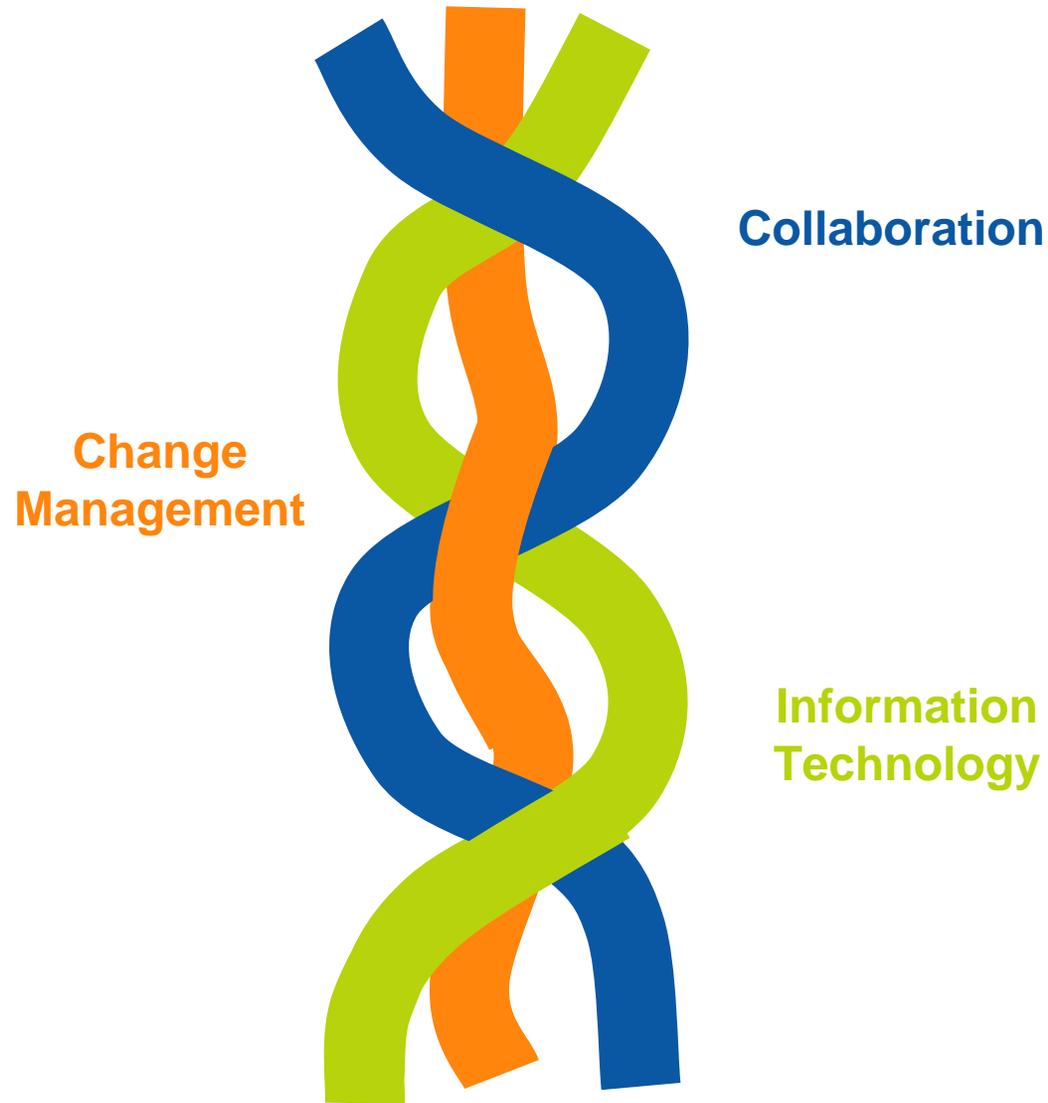
Improve clinics' business efficiencies

Support data-informed decision-making

Increase use of data to advocate for patient & community health needs

Improve patient & community health outcomes

Critical Factors for Successful IT



Key Factors Affecting Change Management



“Developed responses unique to their
community and circumstances”

“Making sure you have the right leadership and staffing in place”

“A redesign in the
way you do business . . .”

“Improve your human
communication tools . . .”

