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Friday, March 23, 2007

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Clinical Portal Survey

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1. About this survey

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MT. ASCUTNEY HOSPITAL
AND HEALTH CENTER
289 COUNTY ROAD • WINDSOR, VERMONT 05089 • 802-674-6711 • fax:802-674-7155

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Thank you for taking a few minutes to complete this survey. Mt. Ascutney is working with the federal Agency for Healthcare Research and Quality (AHRQ) to create a functional Electronic Health Record (EHR). This EHR will pull together information from our various internal computer systems (Penchart, CPSI, others) as well as systems used by other organizations (e. g. DHMC CIS) into one web-based tool.

This survey will help the project's working group understand the clincal tools needed for Mt. Ascutney staff to use this Clinical Portal effectively while treating patients.

Your responses make a difference!!!

We will use your answers to design the Clinical Portal and the overall EHR system.

We appreciate a prompt response. Folks that enter their survey electronically by 4/14 will be entered into a random drawing to receive prizes.

Add Question | Add Page

2. Information

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1. First Name:

Add Question | Add Page

Edit Delete Copy/Move

2. Last Name:

Add Question Add Page

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*** 3. Type of health care professional:**

- Physician
- Nurse Practitioner
- Physicians Assistant
- Nursing (RN, CMA, LPN)
- Administrative Support
- Technician
- Other (please specify)

Add Question Add Page

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*** 4. Please indicate the area where you primarily work at MAH:**

Add Question Add Page

3. Question 5 Edit Page Delete Page Copy/Move Add Logic

Add Question Add Page

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*** 5. Do you currently have electronic access to your patients' medical information?**

Add Question Add Page

4. Yes to 5 Edit Page Delete Page Copy/Move Add Logic

Add Question Add Page

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6. Which tools do you use to access electronic information?

- Penchart
- Front Office
- DHMC CIS
- Penchart Lite (view only version of Penchart)
- Rehab Filemaker Database
- Codonix
- CPSI
- Other (please specify)

Add Question Add Page

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7. What do you like best about these systems?

Add Question Add Page

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8. What would you change about these systems if you could?

Add Question Add Page

5. Ideal way to document

Edit Page Delete Page Copy/Move Add Logic

Add Question Add Page

Edit Delete Copy/Move Edit Logic

*** 9. What would be your ideal way to document a patients' visit?**

- Handwritten
- Paper template
- Dictation
- Electronic Record
- N/A (not applicable)

Add Question Add Page

6. Answer Handwritten to ideal way to document

Edit Page | Delete Page | Copy/Move | Add Logic

Add Question | Add Page

Edit | Delete | Copy/Move | Edit Logic

*** 10. What would be your second choice?**

- Paper template
- Dictation
- Electronic Record
- Other (please specify)

Add Question | Add Page

7. Answer Paper template to ideal way to document

Edit Page | Delete Page | Copy/Move | Add Logic

Add Question | Add Page

Edit | Delete | Copy/Move | Edit Logic

*** 11. What would be your second choice?**

- Handwritten
- Dictation
- Electronic Record
- Other (please specify)

Add Question | Add Page

8. Answers Dicatation to ideal way to document

Edit Page | Delete Page | Copy/Move | Add Logic

Add Question | Add Page

Edit | Delete | Copy/Move | Edit Logic

12. What would be your second choice?

- Handwritten
- Paper Template
- Electronic Record
- Other (please specify)

Add Question | Add Page

9. Answers Electronic for ideal method to document

Edit Page | Delete Page | Copy/Move | Add Logic

Add Question | Add Page

Edit Delete Copy/Move Edit Logic

13. What would be your second choice?

- Handwritten
- Paper Template
- Dictation
- Other (please specify)

Add Question Add Page

10. Computer Skill

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Add Question Add Page

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*** 14. I would describe my level of computer skills as:**

	Poor	Below Average	Average	Above Average	High
Rate:					

Add Question Add Page

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*** 15. I believe the use of electronic health information technologies will positiviely effect my relationship with patients.**

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Rate:					

Add Question Add Page

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16. Why do you believe the electronic health information technologies will have this effect on your relationship with patients?

Add Question Add Page

11. Portal Elements

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The portal will include the following patient information:
- Demographic information
- Medication and Allergy lists
- Lab results
- Vital Signs
- Radiology and Pathology reports

Add Question Add Page

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PLEASE RANK THE LIST BELOW IN ORDER OF IMPORTANCE. EACH NUMBER CAN ONLY BE CHOSEN ONCE. This section will help the working group determine which additional areas to include early in the project.

Add Question Add Page

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*** 17. Please rate the following elements in order of importance (1 being most important and 8 being least important)**

	1 Important	2	3	4	5 Neutral	6	7	8 Least Important	N/A
Problem list									
An easily readable chart									
Encounter Summary									
A link to create new prescriptions in Penchart									
Ability to view discharge instructions									
A link to allow documentation in Penchart									
Medication History (prior medications)									
Ability to view clinical documentation (includes visit notes)									

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18. Please feel free to use this space to comment as to why your top choices are important to you:

Add Question Add Page

12. Need for information

Edit Page Delete Page Copy/Move Add Logic

Add Question Add Page

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*** 19. How quickly do you need access to clinical information in order for it to be useful?**

Add Question Add Page

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*** 20. What barriers presently exist to your adopting electronic clinical information technology?**

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
Unproven return on investment						
Not enough time for training						
Ongoing costs and staff time						
Unable to implement						
Difficulty in changing workflow patterns						
Program is difficult to use						
Unable to rely on other practices and people to mainatin patient data						
Concern about Patient-privacy (e.g. HIPAA)						
Support for product not readily available						
Concern over completedness and accuracy of records						

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21. Please provide any additional comments/concerns you have about the new clinical portal being developed at MAH in the space provided below.

Add Question Add Page

13. Finished Edit Page Delete Page Copy/Move Add Logic

Add Question Add Page

Edit Delete Copy/Move

Thank you for taking the time to complete this survey. If you have questions or would like more information about this project you can contact the work group by sending an email to Tom.Sims@Hitchcock.org

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