

Health Information Technology & Patient Safety

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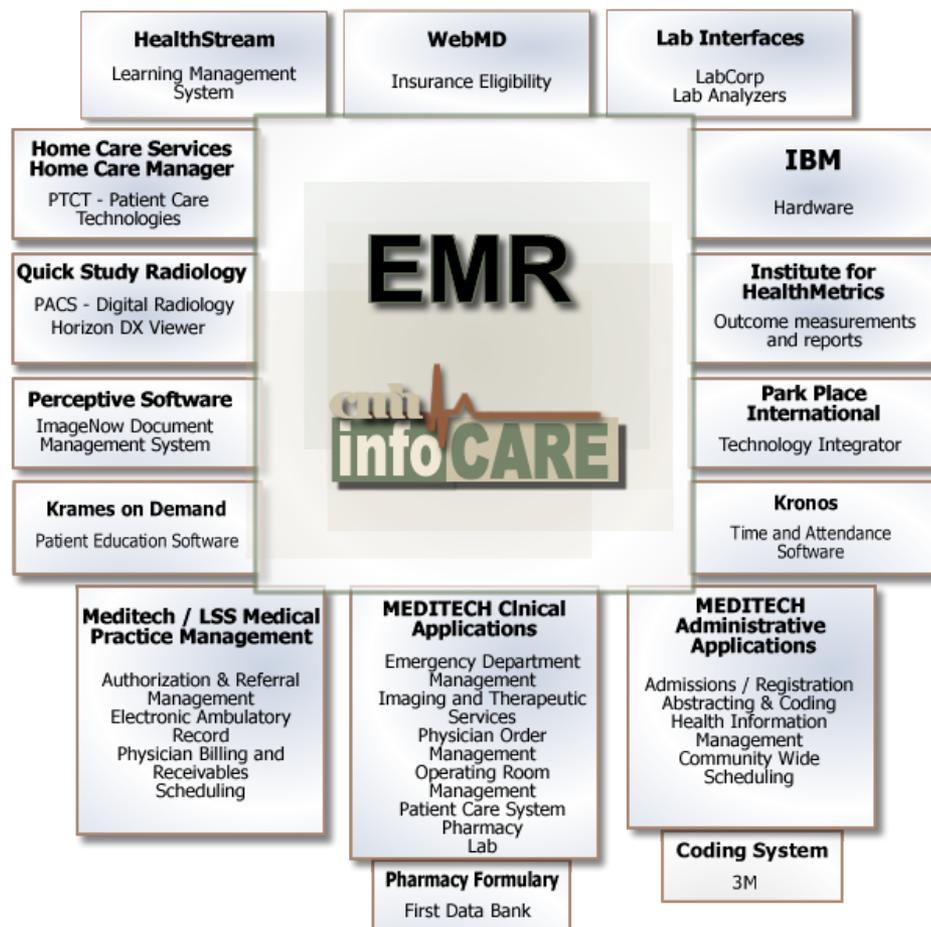
Fast Facts

- 74 acute beds
- Level III trauma center
- 5 LTC facilities
- Residential care & independent living
- Home care/hospice
- 16 physician offices
- 1,550 employees
- 98 physicians



Project Infocare

- EMR that crosses continuum
- 100% use of CPOE
- No paper charts





HIT/Patient Safety Challenges

- Organization culture
- Temptation to automate old (bad) processes
- Measuring before and after
- Alert fatigue and accuracy



Overcoming those Challenges

- Team approach
- Process redesign
- Proactive communication
- Education
- Common measures of success



The Future

- Order prompting by diagnosis or chief complaint
- Bedside medication verification with barcodes
- Additional clinical alerts and physician workflow tools
- Patient portal