

Participant Code: _____

Employee / Staff Perceptions Electronic Health Record System Survey

Instructions to Participants.

The following survey is intended to help researchers from Drexel University better understand staff perceptions and attitudes about the quality of clinical documentation. Specifically we are interested in learning about your experience using an electronic health record and understanding what impact an electronic health record has on patient care, and how it affects you.

Please check one (1) response for each question. **Thank you** for completing this survey.

Your Job Title _____ Date _____

Have you had prior experience outside of your facility with any electronic health records or computerized provider order entry systems? No ___ Yes ___ If yes, about how many years of experience _____

Years working in healthcare _____

Would you rate your computer knowledge as below average; average; above average; advanced? _____

Your Age _____ Gender _____

Please indicate the extent to which you agree with the following statements regarding the **electronic health record**.

Please check only one (1) response per item.

	Strongly Disagree	Moderately Disagree	Mildly Disagree	Mildly Agree	Moderately Agree	Strongly Agree
1. The <u>electronic health record</u> is consistently available	[]	[]	[]	[]	[]	[]
2. The <u>electronic health record</u> is subject to frequent system problems	[]	[]	[]	[]	[]	[]
3. The <u>electronic health record</u> is user-friendly	[]	[]	[]	[]	[]	[]
4. Sufficient support is available to use the <u>electronic health record</u>	[]	[]	[]	[]	[]	[]
5. The <u>electronic health record</u> features enable me to perform my work well []	[]	[]	[]	[]	[]	[]
6. Patient care data being recorded is accurate and valid	[]	[]	[]	[]	[]	[]
7. Patients have concerns about the <u>electronic health record</u> security or confidentiality	[]	[]	[]	[]	[]	[]
8. Patient care services are provided in a timely manner	[]	[]	[]	[]	[]	[]
9. Patient care orders in the <u>electronic health record</u> are appropriate	[]	[]	[]	[]	[]	[]
10. The <u>electronic health record</u> contributes to the safety of patients	[]	[]	[]	[]	[]	[]
11. The <u>electronic health record</u> supports effective communication between most team members about patient care	[]	[]	[]	[]	[]	[]
12. The <u>electronic health record</u> contributes to patient outcomes	[]	[]	[]	[]	[]	[]

	Strongly Disagree	Moderately Disagree	Mildly Disagree	Mildly Agree	Moderately Agree	Strongly Agree
13. The <u>electronic health record</u> contributes to patient's knowledge of their health condition	[]	[]	[]	[]	[]	[]
14. The <u>electronic health record</u> is worth the time and effort required to use it	[]	[]	[]	[]	[]	[]
15. Overall, I am satisfied with the <u>electronic health record</u>	[]	[]	[]	[]	[]	[]
16. I think patients are satisfied with clinicians using the <u>electronic health record</u>	[]	[]	[]	[]	[]	[]
17. My department had a role in introducing the <u>electronic health record</u> at my facility	[]	[]	[]	[]	[]	[]
18. People who use the <u>electronic health record</u> should have had more to say about its design	[]	[]	[]	[]	[]	[]
19. I have first hand knowledge that problems with the <u>electronic health record</u> interfere with patient care	[]	[]	[]	[]	[]	[]
20. A reason for my facility's adoption of the <u>electronic health record</u> was the system's ability to exchange patient information with nursing homes and hospitals	[]	[]	[]	[]	[]	[]
21. Sufficient resources are provided for me to learn to use the <u>electronic health record</u>	[]	[]	[]	[]	[]	[]
22. Part of the increase in costs of healthcare is because of computers	[]	[]	[]	[]	[]	[]

23. What worked well or what are your concerns related to the system:

Thank you for completing this survey.