

Instructions for completing the CISIES:

1. Select the answer that corresponds to your level of disagreement or agreement with each item: Strongly Disagree, Disagree, Somewhat Agree, Agree, or Strongly Agree.
2. Read each item carefully. **WATCH OUT FOR “NEGATIVELY” WORDED STATEMENTS.** For example, in response to the statement **“Broccoli is one of my least favorite foods,” – you would answer Strongly Disagree or Disagree if you love broccoli.**
3. In the statements below, ‘system’ refers to _____.
4. Please carefully review the statements to make sure you have answered all of them – your input is very valuable to us.

	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
1. Overall, I prefer using the system than the old way of doing things.	1	2	3	4	5	6
2. I can depend on the accuracy of the system.	1	2	3	4	5	6
3. The training I received was adequate.	1	2	3	4	5	6
4. I feel confident in my ability to assist others in using the system.	1	2	3	4	5	6
5. Adequate resources were available when I was learning to use the system.	1	2	3	4	5	6

	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
6. I feel the use of the system has improved the quality of patient care.	1	2	3	4	5	6
7. The use of the system reduces errors.	1	2	3	4	5	6
8. The system is more efficient than the old way of doing things.	1	2	3	4	5	6
9. The system has improved my practice.	1	2	3	4	5	6
10. The system allows me to spend more time on other aspects of patient care.	1	2	3	4	5	6
11. Information from the system enables me to make better decisions about patient care.	1	2	3	4	5	6
12. The system has added to my workload.	1	2	3	4	5	6
13. The system has added to my stress level.	1	2	3	4	5	6
14. With the system, patient information is more confidential/secure.	1	2	3	4	5	6
15. The system leads to better adherence to policies and procedures.	1	2	3	4	5	6
16. I have first hand knowledge that problems with the system have interfered with patient care.	1	2	3	4	5	6
17. I don't get as much help as I need to fix problems with the system.	1	2	3	4	5	6

	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
18. When the system is unavailable, the backup way of doing things works adequately.	1	2	3	4	5	6
19. My department had a role in the introduction of the system at my facility.	1	2	3	4	5	6
20. People who I work with on a daily basis support me in my use of the system.	1	2	3	4	5	6
21. I'm committed to the successful use of the system.	1	2	3	4	5	6
22. People who use the system should have had more to say about the design of the system.	1	2	3	4	5	6
23. It takes too much time to help others who don't know how to use the system.	1	2	3	4	5	6
24. The system facilitates communication of patient information among members of my profession that I work with.	1	2	3	4	5	6
25. The system facilitates communication of patient information among members of our health care team.	1	2	3	4	5	6
26. The system makes me feel like I am no longer functioning as part of a team.	1	2	3	4	5	6
27. I feel my colleagues sometimes resent the time it takes me to get things done using the system.	1	2	3	4	5	6
28. I feel the use of the system has improved patient outcomes.	1	2	3	4	5	6

CLINICAL INFORMATION SYSTEM IMPLEMENTATION EVALUATION SCALE

C I S I E S

Strongly Disagree
Disagree
Somewhat Disagree
Somewhat Agree
Agree
Strongly Agree

1 2 3 4 5 6

29. Using the system takes a lot more time than the old way of doing things.

1 2 3 4 5 6

30. Information almost never gets lost in the system

1 2 3 4 5 6

31. I am physically comfortable while using the system's equipment.

1 2 3 4 5 6

32. Members of other disciplines should receive more training regarding how their entry of information affects my use of the system.

1 2 3 4 5 6

33. The system takes into account the specific needs of my care area(s).

1 2 3 4 5 6

34. Overall, the introduction of the system has been effective.

1 2 3 4 5 6

35. I am satisfied with the mechanism for making suggestions for improvements in the system.

1 2 3 4 5 6

36. I am satisfied with the mechanism for identifying/reporting issues that need to be fixed in the system.

1 2 3 4 5 6

37. When one reports problems with the system that need fixing, one receives adequate feedback.

**Thank you for
completing all
the items on the
CISIES.**

http://cisevaluation.com/Home_Page.html



CLINICAL INFORMATION SYSTEM
IMPLEMENTATION EFFECTIVENESS SCALE
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